



SD-WAN

Managed Services — Connect

Enhance network performance, reliability, and security while reducing costs with software-defined wide-area networking (SD-WAN)

atturra

We'll lead you there

How Atturra can help your business

Improved network performance

Optimise network traffic through intelligent routing, guiding data over optimal pathways. This can prioritise critical applications, ensuring better performance for voice, video conferencing, and other latency-sensitive applications.

Cost savings

Leverage cheaper internet links alongside dedicated lines to reduce the need for over-provisioning.

Enhanced security

Atturra has built-in security features like encryption and firewall capabilities, helping to secure network traffic, especially when using public Internet connections, and providing better control over network security policies.

Flexibility and scalability

Make it easy to scale your network as your organisation adapts to changing business requirements, without the need to upskill staff.

Business continuity

Provide automatic failover and redundancy to ensure your critical network remains operational even if one connection or link fails.

Quality of service

Implement policies with Atturra, ensuring critical applications receive the required bandwidth and performance when needed.

Cloud integration

As more applications and services move to the cloud, SD-WAN can optimise connectivity to cloud-based resources, ensuring fast and reliable access to cloud services.

Visibility and analytics

Atturra offers advanced monitoring and reporting capabilities using a dedicated client portal, providing insights into network performance, application usage, and potential issues.

Remote work support

With the rise of remote work, Atturra can facilitate secure and reliable connectivity for remote employees, ensuring they can access company resources without compromising security or performance.

Compliance and policy enforcement

Consistently enforce network and security policies across all branch locations, helping you meet regulatory compliance requirements.



Did you know Atturra runs cloud services at a fraction of the price of large cloud service providers?

Silver and Gold service plans


Atturra operates the SD-WAN infrastructure and services on your behalf, offering small to medium or large enterprise businesses with Silver and Gold tier options.

Description	Silver	Gold
Small Home or Office (>50 users)	✓	✓
Head Office (50+ users)	✓	✓
Data Centre	✓	✓
Incremental fee per user	✓	✓
Service Desk – Phone	8 x 5 hr/day	24 x 7 hr/day
Service Desk – Self-Serve Portal or email	24 x 7 hr/day	24 x 7 hr/day
Service Desk - Incidents	24 x 7 hr/day	24 x 7 hr/day
NOC – Support	8 x 5 hr/day	24 x 7 hr/day
NOC – SD-WAN Alerting & Incident Management	24 x 7 hr/day	24 x 7 hr/day
NOC – Unlimited Soft Moves, Adds & Changes 8x5		✓
NOC – SD-WAN Dashboard View		✓
NOC – Performance Recommendation Report		✓
NOC – Capacity Planning & Scalability Assessment		✓
Service Level Objectives & SL metrics	8 x 5 hr/day	24 x 7 hr/day
SD-WAN Report	Quarterly	Monthly
Service Level Management Report	Quarterly	Monthly


Connect managed services infrastructure model

Client Network


Local Area Network (LAN)



Small Home or Office



Head Office



Data Centre

A Client Service Portal



Silver
Suitable for Small to Medium Business

- Quarterly Reports
- 8/5 Support

Gold
Suitable for Large Enterprise Business

- Monthly Reports
- Dashboard Monitoring
- Soft MACs
- 24/7 Support

i Improve your delivery model by adding site specific services to your contract.

B National Operations Centre (NOC)




- Monitoring Services
- Availability Management
- Performance Management
- Security Services
- Soft Moves, Adds & Changes
- Hard Moves, Adds & Changes

C Service Desk

IT Service Management (ITSM) Ticketing System

- Service Requests
- Issues



Delivery process

5 easy steps to deliver your service



1
Initiating and
Planning



2
Requirements
and Design



3
Build



4
Implementation



5
Handover
and Closure

Atturra deploys a project manager with every SD-WAN service to establish a smooth transfer of knowledge and responsibility from all parties involved. Deployments vary depending on the number of sites, categories and site-specific services or tiers.

Strong project management is the key to delivering successful outcomes. Atturra takes the time to understand your business to manage the risks to your operations before, during and after the closure of the project.

Atturra is an Australian-born IT solutions provider with national expertise in SD-WAN integration. We support the value of your investment to achieve your business outcomes.



Change is easier with the right partner.

Contact us today.

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atturra