

atturra

# Application Managed Services

for Microsoft Cloud Solutions.

*Powered by Atturra Cloud & Applications*

Streamline operations  
to accelerate your  
business growth

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'To keep your business ahead of the competition we leverage our Microsoft Gold Partnership to access updates and new functionality, as new products and services are released.'

**Estelle Ivory**, General Manager,  
Atturra Cloud & Applications, Application Managed Services

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# 48%

of businesses say new technology will influence growth over the next three years.

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## Extract more value from your IT and apps

Whether you're adapting to remote work, serving your customers in new ways, or exploring different business models, you need to trust in your systems.

Secure, simple and integrated solutions supported by an expert team, is the only way to get things done at speed and at scale

If your systems or applications are negatively impacting your business, it's time to arrange a reliable long term fix.

## We won't leave you after implementation

Implementation is only one step of the application adoption and usage process.

Applications need ongoing support, monitoring and upgrades. System uptime is crucial. If it breaks, Atturra will fix it.

Whether you are using the Cloud, applications, or have a hybrid version, our Application Managed Services team becomes an extension of your own IT team. We manage your application portfolio, working with any third-party applications for optimal integration and useability.

Our Application Managed Services experts can:

- provide system health checks with regular (daily or weekly) reporting
- deliver break fixes and 24-hour support
- offer strategic advice so your platforms meet your needs into the future
- handle service requests and fix functionality issues
- manage secure sign-on, back-up and migration

**We decode complex IT problems so you can focus on your business.**

Business requirements and customer needs change rapidly. Capacity can fluctuate. Our Application Managed Services team will help you navigate these without disruption to your business or your customers.

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# 78%

of Australian businesses will use e-commerce and digital tools to allow them to work from anywhere.

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## A productive partnership

We'll spend time understanding your IT pain points. If you're dealing with disconnected systems, duplication of effort, an inconsistent customer experience, or an inability to transform your processes, we can help.

As part of our robust onboarding process, we undertake an IT audit based on your business requirements. We look at your current technology platforms and IT networks, and identify what needs attention to keep your business thriving.

## System health

Preventative health checks keep your systems running. We have a dedicated break fix team to keep your system up and running. With effective monitoring, upgrades, and optimisation, we can enhance your system performance, stability, and get your platforms and systems ready to scale to host additional functionality or to boost your software.

## Innovate and grow

Capitalising on new market opportunities often depends on how quickly you can develop and deploy both simple and complex applications. The use of deeply integrated Microsoft Application Managed Services expertise enables small and medium businesses to build, deploy, and manage applications. Enhance your competitive advantage quickly and securely.

## Remote and secure

Lower security risks allows employees to work from home or access your business data in the field. Application Managed Services provide a unified applications platform with a wide array of configurable security options.

Take off in your Microsoft Cloud with Application Managed Services.

Powered by *Atturra Cloud & Applications*

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### Fixed monthly support costs

Service Level Agreements keep operating expenses predictable and manageable.

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### Flexible plans and pricing to fit your business

From >\$2,000 per month. Tiered to suit your requirements.

## Contact us

Email us at [info@atturra.com](mailto:info@atturra.com), and one of our Application Managed Service experts will get in touch with you.

## About Atturra

Welcome to the world of Atturra. We're advisory specialists at scale, with technological depth and breadth, tactical cross-skills and IP tools. We clear the line of sight between advice, implementation, and adoption.

We have proven expertise from thousands of technology deployments across dozens of industries and hundreds of organisations nationwide. The result? Effective and elegant end-to-end outcomes for our clients.

Our Cloud & Applications specialty uses technology to craft products and solutions for Australian businesses and industries. Our team of grounded experts decode the most complex problems and create purpose-built digital experiences through elegant engineering.

Wherever you need to go next.  
Wherever the future is going.  
Atturra, we'll lead you there.

**atturra**

[atturra.com](https://atturra.com)